



2015 Dealer Only Price List • Version #1 - 3.25.15

TERMS & CONDITIONS

- Business Hours:** 9:00 AM to 5:30 PM (Pacific Standard Time) Monday through Friday. Closed Holidays.
- Company Policy:** Hot Products is a wholesale (Watercraft Hard Parts) distributor selling only to approved watercraft retail businesses that maintain a proper business establishment. Retailers may apply for a Hot Products account, approval is the sole direction of Hot Products. The account may be withdrawn at any time, with or without cause.
- Pricing:** All prices are dealer net prices unless indicated as Suggested Retail. FOB San Diego, California. Prices are effective on March 1st, 2015, however Hot Products reserves the right to modify prices between catalog and price list printings if a suppliers cost modification is received.
- Quantity Pricing:** 4% Discount off dealer price offered at the following quantities:
10 pieces for parts under \$10.00 per unit
3 pieces for parts from \$10.00 to \$100.00 per unit
2 pieces for parts over \$100.00 per unit
***Not all parts qualify for the Hot Products Quantity Discount Program.**
- Order Processing:** All orders receive our immediate attention and orders are normally shipped the same day as received.
- Fax Orders:** **The Hot Products Fax Order Hotline is open 24 hours a day! Order Fax Hotline 858-453-2046**
- Minimum Order:** **HOT PRODUCTS DOES NOT HAVE A MINIMUM ORDER**, all orders are accepted.
- Terms:** All orders require a Visa, MasterCard or Discover credit card payment to release the order for shipment. COD shipments are available but must be approved by Hot Products when the order is placed. **All COD orders will incur a \$12.50 COD Processing Fee** (the actual UPS COD Fee) if the order is not paid via credit card.
- Shipping (USA):** All orders will be shipped via UPS Ground unless otherwise requested. **Hot Products offers free UPS Ground shipping on all orders of \$250.00 or more** within the continental USA (Excluding Alaska, Hawaii, Guam, Puerto Rico).
The following items are exceptions to the free freight policy and do not qualify: Hydro-Turf Sheets, Hydro-Turf Underpad, Beach Stands, Launcher Totes, Lifesled and other oversized or bulk items. The UPS Ground rate will be credited against the UPS Air Freight charges on all qualifying free UPS Ground orders.
**All shipping rates are the published UPS rates.*
Any shipment that meets the \$250 free shipping policy that is a residential delivery will incur a \$5 fee.
- Shipping (Export):** Hot Products ships via various carriers and freight forwarding companies to insure the lowest export shipping rates and expedited shipping on all export orders.
The Hot Products Free (USA) Shipping Policy does not apply to International/Export orders.
- Damaged Shipments:** If you receive a shipment and it is damaged you must indicate **DAMAGED** when you sign for the shipment. **KEEP** the shipping carton. **HOLD** the goods. **NOTIFY UPS & Hot Products by phone** for instructions. Any **DAMAGED** goods or **SHORTAGES MUST** be reported **within 2 Business Days** of date of receiving your order.
- Product Overages/ Shortages:** If a product is missing or if an extra product is included (but not ordered) please contact Hot Products asap. All overages/shortages must be reported within **2 Business Days** of receiving goods. Please have the invoice number and number of packages received available.
- Returned Items:** All exchanges for wrong items (unopened) must be made within 10 days of purchase with a copy of the original invoice. Please call to request return authorization, all returns require a Return Authorization. All returns are subject to a 15% restocking fee.
- Return Checks:** All returned checks and refused shipments will result in a \$25.00 processing charge. In addition any returned check will place that account on a Credit Card payment required status. The account must be cleared in full and will be reevaluated before account is returned to a COD status if approved.

INVENTORY AVAILABILITY AVAILABLE ONLINE AT WWW.HOTPRODUCTSUSA.COM

ORDER HOT LINE, TECHNICAL SUPPORT & CUSTOMER SERVICE 858-453-4454

FAX YOUR ORDERS TO 858-453-2046

Email: Sales@HotProductsUSA.com